

# Eldon House Education and Tours

## Guided Tour and Programming Time

Education programs and tours are offered all year round from Tuesday to Sunday and are 1-2 hours in duration. Programs must be booked in advance as availability is limited. Tours may take place between the hours of 9:00 and 4:00 p.m. Evening tours will be charged a premium.



## Booking a Guided Tour or Program at Eldon House

Groups must be a minimum of 12 in number to book a guided tour or program. All tour bookings will be charged a minimum of 12 persons for their guided tour or program. Any groups of 12 or more, must book a guided tour in advance and will not be permitted for self-guided tours of the museum without notice. Groups must not exceed a maximum of 60 persons. To book a guided tour or program with Eldon House, please visit our Booking Calendar page on our website <http://www.eldonhouse.ca/calendar/>

## Guided Tour and Programming Cost

- The cost for a 1 hour tour is \$8.00 per person.
- The cost for a 2 hour program is \$10.00 per person.
- The cost for an evening tour is \$10.00 per person.
- The cost of an exclusive "Behind the Ropes" tour is \$20.00 per person.

Teachers are admitted for free as well as one free chaperone per 8 children in School groups. Any additional adults will be charged, *except in cases where additional adults are required for one-on-one care of a student or child*. Please include expected adult chaperones in numbers upon booking. A confirmation of expected numbers will be required prior to booked tours/programs, at which time an invoice will be provided. No refunds for absentees. Payment is due at time of arrival. Please make cheques payable to Eldon House.

## Late and Cancellation Policy

If Schools or Community groups must cancel their tour or program, please call and reschedule one week prior to the scheduled time. If tours or programs are not rescheduled or are cancelled with less than one week's notice, they will be charged a cancellation fee of 50%. Unless buses are cancelled or weather becomes extreme (severe blizzards or lightning storms) it is expected that our programming will proceed.

If School or Community groups are late for their tour or program, they will be subject to a late fee of 25% after 30 mins, and full cancellation of their tour or program after 45mins at the rate of 50%.

## Conduct

Teachers and chaperones are responsible for the conduct of their students/children while at Eldon House. Students must be closely supervised at all times and all school groups must be accompanied by tour guides. In the case of disruptive behaviour, a class or group may be asked to leave without a refund. No food, or drink permitted in Eldon House. No flash photography allowed. Please remember that Eldon House is a museum. Do not handle the artifacts, touch the wallpaper or sit on the furniture while touring the building. Please do not carry any large purses, backpacks and other cumbersome items into Eldon House. A historical interpreter will show you where to store your items. Remember that Eldon House is a smoke-free zone. Smoking is not permitted anywhere on the grounds.

## Belongings

Large backpacks are not allowed in Eldon House. A Historical Interpreter will provide storage for large backpacks & belongings.

## Photography

Non-commercial photography is allowed in Eldon House. No flash photography.

## Food & Snacks

Snacks are permitted in our Interpretive Centre, however no food or drink will be permitted in Eldon House, the Museum proper.

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